

# **Satisfaction Survey with Webi**

Submitted by Josh on September 2, 2015 - 8:58pm

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### Webi Satisfaction Survey - From September 1, 2015 to September 22, 2015

Desjardins Insurance is conducting a survey regarding satisfaction of managing general agents (MGAs), their advisors and staff with Webi ? Desjardins Insurance?s secure website for financial advisors. It will take approximately 10 minutes to complete.

This online survey is intended for MGA Principals, advisors, business development managers and administrators. You have until September 22, 2015 to respond. The data collected will help our organization identify and measure its strengths and areas for improvement. It is an excellent opportunity for MGAs and advisors to express their views on this virtual office.

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In appreciation, Desjardins Insurance will be holding a draw for survey participants (contest rules attached):

## **Grand Prize**

All participants who complete the survey**prior to September 22** will be eligible for our draw towin an iPad Air 2.

# **Early-Bird Prize**

All participants who complete the surveyprior to September 8<sup>th</sup> will be eligible to win a \$100 gas card.

Winners will be contacted by email. Please note that this survey is confidential and that your personal information won?t be linked back to the responses provided.

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This is the first step in our attempt to gather feedback from MGAs in order to improve our service offer on Webi. One-on-one interviews will be conducted during the Fall to enhance our research.

We would like to thank you in advance for your cooperation. We look forward to receiving your valuable feedback so that we can serve you better.

Please share this communication with all your advisors and administrative staff.

## Click here to complete the survey

For more information on the survey, please contact Julia Morlec at 1-888-893-1833 orjulia.morlec@dfs.ca.

Source URL: https://globalpacific.com/bulletins/desjardins-insurance/2015-09-02/satisfaction-survey-webi