



GLOBAL PACIFIC  
FINANCIAL SERVICES LTD.

## Coronavirus (COVID-19) updated FAQ - March 25

Submitted by Victoria on March 25, 2020 - 3:19pm



### Coronavirus (COVID-19) updated FAQ - March 25

---

### Coronavirus (COVID-19) updated FAQ - March 25

Dear partner,

In response to COVID-19 and the quickly evolving travel landscape, on March 19th, we shared clarifications to our policy wordings and processes related to handling of future travel credits and Canadian Expatriates Plans that resulted in concerns from our partners around potential impacts to our mutual clients.

Today, we are pleased to share further clarifications on future travel credits & Canadian Expatriates Plans via the updated FAQ, linked below.

[Broker FAQ ? Effective March 25, 2020](#)

Quicktic will be updated with these latest FAQs shortly, so please use the above links in the meantime.

We hope that the approach shared above is received as a sign of good faith and our unwavering commitment to our long-term partnership and our mutual travelling clients.

The Allianz Global Assistance Team

[Visit our website](#)



Copyright © 2020 Allianz Global Assistance, All rights reserved

**Source URL:** <https://globalpacific.com/bulletins/allianz-global-assistance/2020-03-25/coronavirus-covid-19-updated-faq-march-25>